

PPG Meeting Minutes – Tuesday 25th March 1:30pm **Norton Place**

Leading the meeting: Kellie and Caitlin

Attendees: Peter L, Tricia C, Chris G and Jean B

Central Surgery – 1 patient attended

Dr Kumar and Sinha – 1 patient attended

Healthwatch Southend and Shoebury Residents Association attended.

Agenda for the PPG

COVID-19 Spring Booster:

- From 1st April the Spring Booster will be launching for 75+ years old and immunosuppressed, Norton Place will try and get the vaccinations done by end of May.
- Housebound patients will be contacted first to arrange their home visits.
- Patients will be entering through the conservatory where they will be checked in and give their details to a member of staff, then will be going down to room 6/7 where they will be vaccinated.

Health & Wellbeing Day February 2025:

- A total of 416 attendees with 12 services supporting, 6 of the services done talks in the side hall.

The following services that attended:

- Healthwatch Southend
- Diabetes UK
- STARS/Forward Trust
- Everyone Health
- Therapy For You
- MIND
- Carers First
- COPD Community Connectors
- SAVS
- YMCA Breast Feeding
- Oral Health Improvement for Children

Upcoming Health & Wellbeing Days:

- May and September 2025 will be the large Health and Wellbeing Days.
- There will be specific cohorts including Hypertension, Diabetes, Respiratory and Cancer for small Health and Wellbeing Days.
- The Health and Wellbeing Days will be in outside hours such as evenings or weekends.

SEEN Team:

- The SEEN Team is created for 'frequent flyer' patients to access the help and support they need.
- The Team is made up of a variety of staff and outside services to give the patient the best outcome.

Bowel Cancer:

- Bowel Cancer Screening Awareness Month in April.
- This will be advertised over social media, TV screens in GP Surgery.
- Patients that are eligible or have not sent their test kit back yet will be getting a message as a reminder along with education links.

Anima:

- Statistics shown to attendees such as how many triages were submitted after the core hours opened on Anima and the phone calls declining.
- Core hours on Anima have been opened from 8am-6:30pm for patients to submit a medical triage.

Actions:

- Find out where to get COVID vaccinations for children.

Next PPG Meeting Date: Tuesday 13th May at 1:30pm held at Norton Place